Section I

Name of Committee: University Services and Facilities
Submitted by: Martin Matustik, Professor Humanities Arts and Cultural Studies
Date Submitted: April 18, 2016

Roster:

Chair: Martin Matustik, New College Interdisciplinary Arts and Sciences

Members:
- Rajni Nair, Letters and Sciences, Downtown Phoenix campus, 2016
- Kiril Hristovski, The Polytechnic School, Polytechnic campus, 2016
- Nancy Buck, Music, Tempe campus, 2016
- Tim Karcher, LeRoy Eyring CSSS, Tempe campus, 2016
- Becky Ladd, Social and Family Dynamics, Tempe campus, 2017
- Donald Herring, The Design School, Tempe campus, 2017
- Thurmon Lockhart, Biological and Health Systems Engineering, Tempe campus, 2017
- Judd Ruggill, Social and Behavioral Sciences, West campus, 2016

Overview Narrative:

In the fall 2015, the USFC Senate Committee prepared the ASU-wide survey on the basis of the draft of the survey tool completed in the preceding year by the predecessor USFC committee (chaired by Tom Schildgen). We reviewed and discussed all questions, added a few open added questions, and had the survey instrument reviewed by Morgan Olsen, Executive Vice President, Treasurer and CFO, Rudy Bellavia, Managing Dir Business/Finance, Office of Business and Finance, the UAC executive committee and the Provost’s Office. After everyone’s consent, the survey was administered by the end of the fall terms. We received almost 600 responses, and albeit this does not represent a majority of faculty at ASU, the distribution of the respondents follows an almost ideal of ASU all-inclusive sample by gender, ethnicity, fields and campuses. By all historical experience, the number of surveys we did receive is a high rate of return given the low rates of returns in general.

The sheer length of textual comments on major areas of S & F required the committee to split the review of the material among its members and work through the drafts in several spring 2016 meetings. This is the final outcome of the USFC’s work in 2015-2016 and we present as our committee report. The final joint survey document is to provide basis for discussions, policy and facility reviews, and follow up surveys.
The entire survey review provides summaries, modest evaluations of results, and in some cases recommendations to be taken up by the proper units or administration. For the specific question-wording and the tabulations, please consult the pdf of the full survey results. Because the long text comments cannot be seen online without opening up an EXCELL spread sheet, the committee collated all unedited and grammatically uncorrected textual responses into a separate document that accompanies the pdf of the survey. The actual report contains new subheadings that impose schemas to organization the raw data and comments. Any questions about the imposed committee evaluation of the survey outcomes (both the numbers and the comments) can thus be referred back to the raw data and text provided in their entirety.

The survey outcome underscores the importance of a well-functioning USFC committee of the ASU faculty senate. Part of the shared governance is care for S & F at ASU. Infrastructures and services impact the well-being of faculty, staff and students in every area of our dynamic workplace. The health and modernization of the physical facilities, flexibility of the policies, and the human quality of efficient services contribute significantly to the overall satisfaction with ASU as a sought out place to study, work, and develop human potential. S & F should never be among the areas that could safely survive disproportionate budget cuts. And the ongoing and timely maintenance, improvement, and innovation of infrastructures and service-policies cannot be supplied by sporadic or ad hoc emergency investments when there is a large failure (such as a flood in a library). Nor should crises, rather than planning, be a way to allocate budgets to S and F.

Section II
Request for Consultations and/or topics reviewed by the committee and outcomes.

1. The committee continued the proactive work of developing, distributing and analyzing a Senate sponsored university-wide survey regarding services and facilities at ASU.
   a. To review the survey results and the committee's final report, click here.

Section III
Request for Consultations and/or topics that were not started or remain unfinished and need to be carried over to the next academic year.

1. There are no outstanding request for consultations with this committee.

Section IV
Recommendations to the Senate or Final Comments
See recommendations made in each major section of the USFC 2016 survey.